



Desktop Computer

PCV-W700G
Quick Start

SONY®

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Updates and additions to software may require an additional charge. Subscriptions to online service providers may require a fee and credit card information. Financial services may require prior arrangements with participating financial institutions.

Important information for Canadian customers: Your new VAIO computer includes certain software versions or upgrades, and Internet services or offers that are available to U.S. customers only.

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Owner's Record

The model and serial numbers are located on the back of your Sony VAIO® computer. Record the model and serial numbers in the space provided here, and keep in a secure location. Refer to the model and serial numbers when you call the Sony Service Center.

Model Number:	
Serial Number:	

Safety Information and Caution

Your computer's installed optical drives may vary, depending on the system configuration you have purchased. See the online specifications sheet for details on your installed optical drives. For questions regarding your product or for the location of the nearest Sony Service Center, visit the Sony Online Support Web site at <http://www.sony.com/pcsupport>.

For customers in the United States:

This product contains mercury. Disposal of this product may be regulated if sold in the United States. For disposal or recycling information, please contact your local authorities or the Electronics Industries Alliance at <http://www.eiae.org>.

- To prevent fire or shock hazard, do not expose your desktop to rain or moisture.
- To avoid electrical shock, do not open the cabinet. Refer servicing to qualified personnel only.
- Never install modem or telephone wiring during a lightning storm.
- Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
- Never touch uninsulated telephone wire or terminals unless the telephone line has been disconnected at the network interface.
- Use caution when installing or modifying telephone lines.
- Avoid using the modem during an electrical storm.
- Do not use the modem or a telephone to report a gas leak in the vicinity of the leak.
- The socket outlet shall be installed near the equipment and shall be easily accessible.



To change the backup battery, please contact your nearest Sony Service Center.



Caution—The use of optical instruments with this product will increase eye hazard. As the laser beam used in this product is harmful to the eyes, do not attempt to disassemble the drive cabinet. Refer servicing to qualified personnel only.



Danger—Visible and invisible laser radiation when open. Avoid direct exposure to beam.



For DVD±RW: Danger—Visible and invisible laser radiation when open. Avoid direct exposure to beam.



Caution—For ADSL and V.90 modem models; to reduce the risk of fire, use only No. 26 AWG or larger telecommunication line cord.

- Pour prévenir tout risque d'incendie ou d'électrocution, garder cet appareil à l'abri de la pluie et de l'humidité.
- Pour prévenir tout risque d'électrocution, ne pas ouvrir le châssis de cet appareil et ne confier son entretien qu'à une personne qualifiée.
- Ne jamais effectuer l'installation de fil modem ou téléphone durant un orage électrique.
- Ne jamais effectuer l'installation d'une prise téléphonique dans un endroit mouillé à moins que la prise soit conçue à cet effet.
- Ne jamais toucher un fil téléphonique à découvert ou un terminal à moins que la ligne téléphonique n'ait été débranché de l'interface réseau.
- Soyez très prudent lorsque vous installez ou modifiez les lignes téléphoniques.
- Évitez d'utiliser le modem durant un orage électrique.
- N'utilisez pas le modem ni le téléphone pour prévenir d'une fuite de gaz vous êtes près de la fuite.
- L'appareil doit être le plus près possible d'une prise murale pour en faciliter l'accès.



Pour changer la pile de rechange, veuillez contacter votre centre de service Sony le plus près.



Avertissement: L'utilisation d'instruments optiques avec ce produit augmente les risques pour les yeux. Puisque le faisceau laser utilisé dans ce produit est dommageable pour les yeux, ne tentez pas de désassembler le boîtier. Adressez-vous à un agent de service qualifié.



Danger: Radiation laser visible et invisible si ouvert. Évitez l'exposition directe au faisceau.



Pour les DVD±RW: Danger—Radiation laser visible si ouvert. Évitez l'exposition directe au faisceau.



Attention: Pour ADSL et V.90 modèle modem; afin de réduire les risques d'incendie, n'utilisez qu'un cordon de communication NO. 26 AWG ou plus gros.

Regulatory Information

If you have questions about this product, write to Sony Customer Information Service Center at 12451 Gateway Blvd., Ft. Myers, FL 33913, USA, or visit Sony Customer Service on the Sony Online Support Web site at <http://www.sony.com/pcsupport>.

Declaration of Conformity

Trade Name:	SONY
Model No.:	PCV-9911
Responsible Party:	Sony Electronics Inc.
Address:	16450 W. Bernardo Drive San Diego, CA 92127, USA
Telephone:	858-942-2230

This phone number is for FCC-related matters only.

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Model No.: PCVA-IMB5A

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

You are cautioned that any changes or modifications not expressly approved in this manual could void your authority to operate this equipment.

Only peripherals (computer input/output devices, terminals, printers, etc.) that comply with FCC Class B limits may be attached to this computer product. Operation with noncompliant peripherals is likely to result in interference to radio and television reception.

All cables used to connect peripherals must be shielded and grounded. Operation with cables, connected to peripherals, that are not shielded and grounded, may result in interference to radio and television reception.

FCC Part 68

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the rear of this equipment is a label that contains, among other information, a product identifier in the format US:AAAEQ##TXXXX. If requested, this number must be provided to the telephone company.

This modem uses the USOC RJ-11 telephone jack.

A telephone plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. The REN is used to determine the quantity of devices which may be connected to the telephone line.

Excessive RENs on the telephone line may result in the devices not ringing in response to an incoming call. In most, but not all areas, the sum of the RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to the line, as determined by the total RENs, contact the telephone company. For products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format US:AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point (e.g. 03 is a REN of 0.3). For earlier products, the REN is separately shown on the label.

If this equipment causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice is not practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operations of the equipment. If this happens, the telephone company will provide advance notice in order for you to make the necessary modifications in order to maintain uninterrupted service.

If trouble is experienced with this equipment, for repair or warranty information, please contact the Sony Customer Information Service Center at 1-888-4-SONY-PC (1-888-476-6972), or write to the Sony Customer Information Center, 12451 Gateway Blvd., Fort Myers, FL 33913, or find Sony Customer Service on the Web at <http://www.sony.com/pcsupport>. If this equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment from the network until the problem is resolved.

Repair of this equipment should be made only by a Sony Service Center or Sony authorized agent. For the Sony Service Center nearest you, call 1-888-4-SONY-PC (1-888-476-6972), or visit the Sony Online Support Web site at <http://www.sony.com/pcsupport>.

Connection to Party Line Service is subject to state tariffs. Contact the state public utility commission, public service commission, or corporation commission for information.

If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this equipment does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

Please use a surge arrester against electrical surges.

Telephone Consumer Protection Act of 1991 (United States)

The Telephone Consumer Protection Act of 1991 makes it unlawful for any person to use a computer or other electronic device, including FAX machines, to send any message unless such message clearly contains, in a margin at the top or bottom of each transmitted page or on the first page of the transmission, the date and time it is sent and an identification of the business, other entity, or individual sending the message, and the telephone number of the sending machine or such business, other entity, or individual. (The telephone number provided may not be a 900 number or any other number for which charges exceed local or long distance transmission charges.)

In order to program this information into your facsimile machine, see your fax software documentation.

Telephone Consumer Guidelines (Canada)

Please refer to your telephone directory under 'Privacy Issues' and/or 'Terms of Service.' For more detailed information, please contact:

CRTC

Terrasses de la Chaudière
Tour centrale 1 promenade du Portage
5 étage Hull PQ K1A 0N2.

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

Model No.: PCVA-IMB5A

Supplementary Television Broadcasting Receiving Apparatus - Appareils supplémentaires de réception de télévision, Canada.

Industry Canada Notice

This equipment meets the applicable Industry Canada technical specifications.

The Ringer Equivalence Number (REN) is an indication of the maximum number of devices allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all the devices does not exceed 5.

Avis de L'Industrie Canada

Le présent matériel est conforme aux spécifications techniques applicables d'Industrie Canada.

L'indice d'équivalence de la sonnerie (IES) sert à indiquer le nombre maximal de terminaux qui peuvent être raccordés à une interface téléphonique. La terminaison d'une interface peut consister en une combinaison quelconque de dispositifs, à la seule condition que la somme d'indices d'équivalence de la sonnerie de tous les dispositifs n'excède pas 5.

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Disposal of Lithium Battery

You can return your unwanted lithium batteries to your nearest Sony Service Center or Factory Service Center.

 In some areas the disposal of lithium batteries in household or business trash may be prohibited.

For the Sony Service Center nearest you, call 1-888-476-6972 in the United States or 1-800-961-7669 in Canada.



Do not handle damaged or leaking lithium batteries. In some areas, the disposal of lithium batteries in household or business trash may be prohibited.

Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type recommended by the manufacturer. Discard used batteries according to the manufacturer's instructions.

The battery pack used in this device may present a fire or chemical burn hazard if mistreated. Do not disassemble, heat above 212° F (100° C), or incinerate. Dispose of used battery promptly. Keep away from children.

To change the lithium battery, please contact your nearest Sony Service Center.



Ne pas manipuler les batteries au lithium qui fuient ou sont endommagées.

Une batterie non conforme présente un danger d'explosion. La remplacer seulement par une batterie identique ou de type équivalent recommandé par le fabricant. Évacuer les batteries usées selon les directives du fabricant.

La manutention incorrecte du module de batterie de cet appareil présente un risque d'incendie ou de brûlures chimiques. Ne pas démonter, incinérer ou exposer à une température de plus de 100°C. Évacuer promptement la batterie usée. Garder hors de portée des enfants.

Pour changer la batterie au lithium, veuillez contacter votre centre de service Sony le plus près.

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Getting Started

Congratulations on your purchase of the Sony VAIO® computer! Your new, high-performance, multimedia computer combines state-of-the-art computer functionality with the latest audio, video, and information technology features.

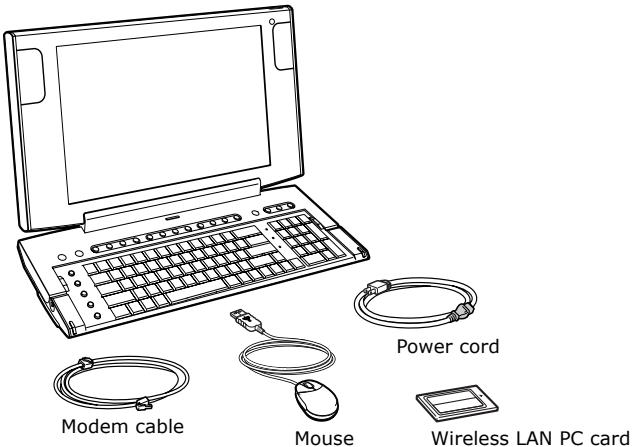
Unpacking Your Computer

Your computer may not be supplied with all of the accessories shown, depending on the system configuration purchased. For details on the accessories supplied with your computer, go to the Sony Online Support Web site at <http://www.sony.com/pcsupport> to view the online specifications sheet.

 Your VAIO® computer is not supplied with System or Application Recovery CDs. Use the VAIO Recovery Wizard utility program to recover your computer's operating system and preinstalled software.

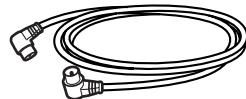
Computer and supplied accessories

System with attached keyboard

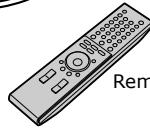


Giga Pocket Personal Video Recorder accessories

TV coaxial cable

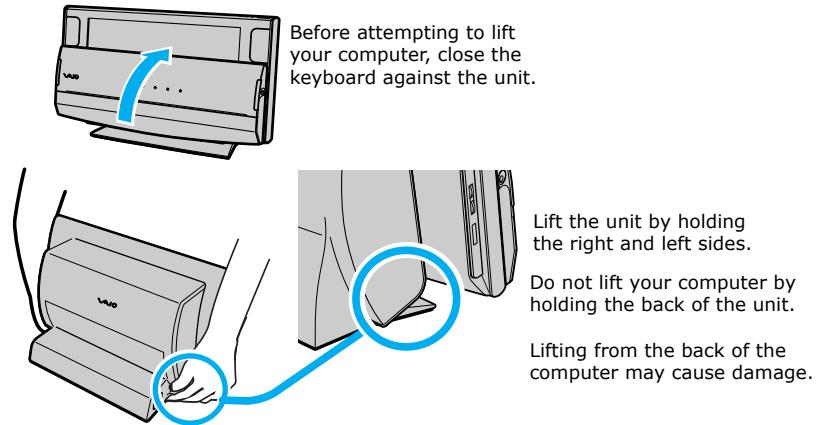


Remote control



AA alkaline batteries (2)

Handling the system unit



Manuals

- ❑ **VAIO® Computer Quick Start** — Provides basic information on setting up and registering your computer. The Quick Start also provides resources for technical support, safety guidelines, and owner's information.

Online Documentation

- ❑ **VAIO® Computer User Guide** — Contains information on the hardware and preinstalled software programs included with your system.
To access the online User Guide:
 - 1 Click **Start** in the Windows taskbar, then click **Help and Support**.
 - 2 From the **VAIO Help and Support Center** menu, click **VAIO User Guide**.
- ❑ **Specifications** — This online specifications sheet describes the hardware and software configuration of your VAIO computer. Go to the Sony Online Support Web site at <http://www.sony.com/pcsupport> to view the specifications sheet

VAIO Computer Quick Start

- ❑ **VAIO® Software** — Provides specific information about the preinstalled Sony software on your computer.

To access this online software information:

- 1 Click **Start** in the Windows taskbar.
- 2 Click **Welcome to VAIO life**.

Hard Disk Drive Recovery

Your computer is equipped with the VAIO Recovery Wizard, a utility program that enables you to recover your computer's operating system and preinstalled software.

For more information about hard disk drive recovery:

- 1 Click **Start** in the Windows® taskbar, then click **Help and Support**.
- 2 From the **VAIO Help and Support Center** menu, click **VAIO Recovery Options**.

Other

A software library containing the Microsoft® software and Sony® end-user license agreements.

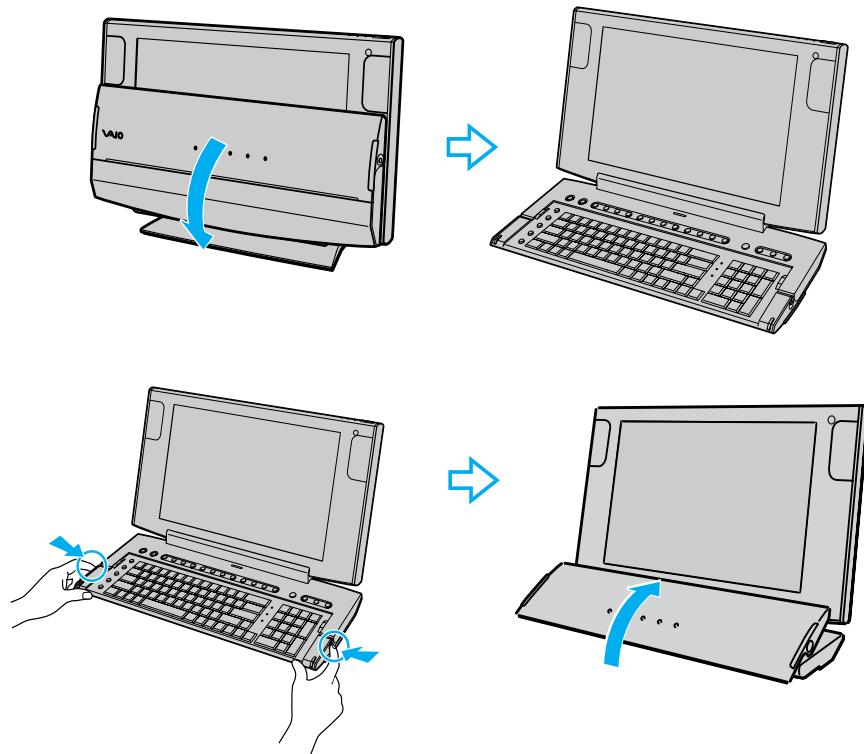
Locating Controls And Ports

This section is intended to familiarize you with the controls, ports, and jacks on your computer. Your computer may not be equipped with all of the hardware features described, and the location of the controls, ports, and jacks, may vary from the illustrations shown in this section. See the specifications sheet for your computer on the Sony Online Support Web site at <http://www.sony.com/pcsupport>.

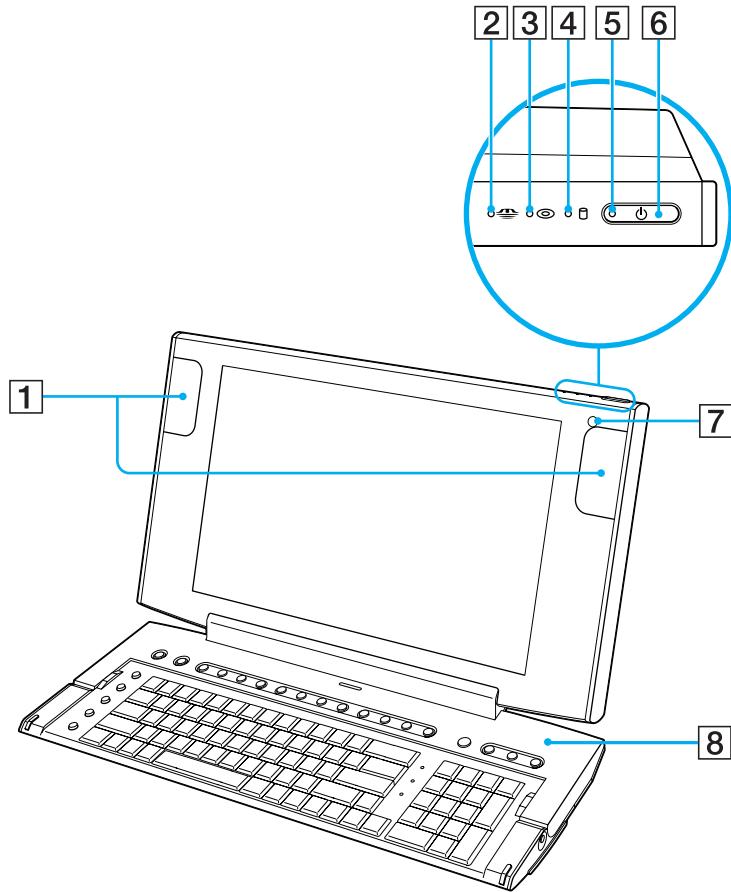
About the Front Panel

The front panel of your VAIO® computer is equipped with built-in stereo speakers and indicator lights. You can access the front panel of your VAIO® computer by lowering the keyboard. When the keyboard is not in use, you can fold it up and use the additional TV, channel, and volume controls.

Handling the System Unit



Front panel (Keyboard open)



1 Stereo speakers (built-in)

The stereo speakers provide sound for software, audio and media.

2 Memory Stick® media access indicator

Light is amber when the Memory Stick media slot is in use.

3 DVD±RW optical drive access indicator

Light is amber while reading and writing data from and to the optical drive.

4 Hard disk drive access indicator

Light is amber while reading and writing data from and to the hard disk.

5 Power indicator

Light is green while the power is on and amber when the computer is in Stand by mode.

6 Power button

Turns the computer on and off.

7 Infrared receiver

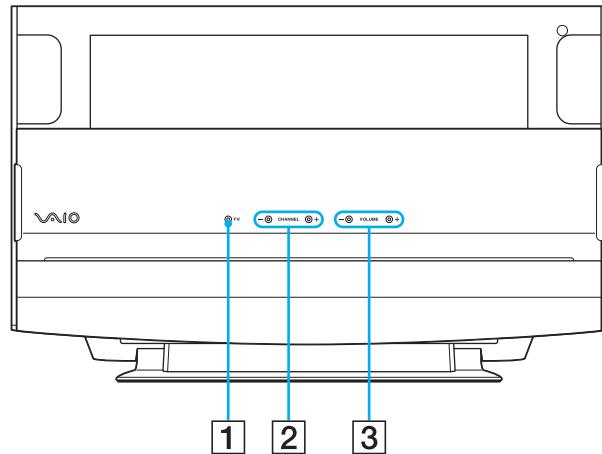
Enables communication with the Giga Pocket® remote control*, to turn on TV, change TV channels, and raise or lower volume.

8 Keyboard with Shortcut keys (S keys)

The attached keyboard uses a standard key arrangement, along with programmable function keys that launch specific applications.

* The remote control is supplied with models that are equipped with Giga Pocket® Personal Video Recorder features.

Front panel (Keyboard folded)



1 TV On Button*

Press to launch the Giga Pocket® Personal Video Recorder software.

2 Channel +/-*

Press to change the channel, when TV programming is displayed.

3 Volume +/-*

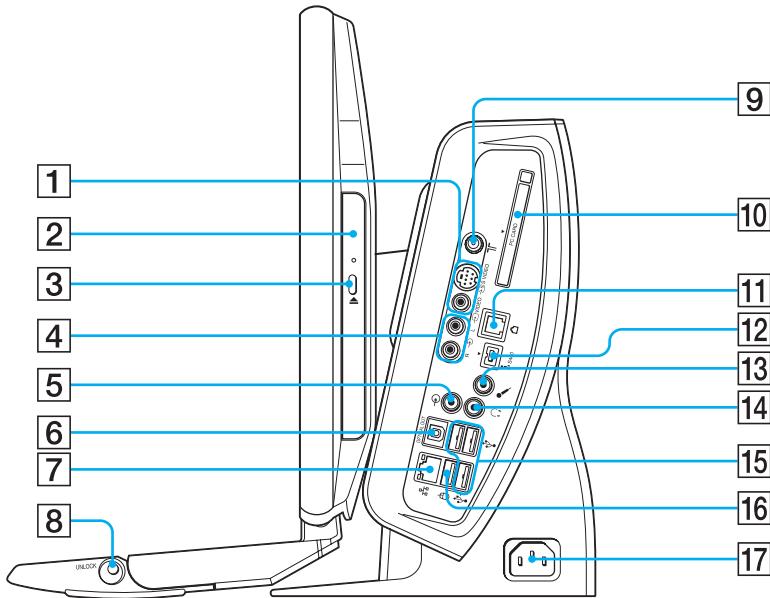
Press to increase or decrease computer speaker volume.

* Access indicator lights are white when the TV, channel, or volume functions are active.

About the Side Panels

The side panels of your computer provide the connections for supplied and optional accessories. The icons on the side panels help to locate and identify the appropriate jack or port.

Right panel



1	S-video In jack Connection for an S-video cable (optional).
2	DVD±RW optical drive Reads and writes data from compatible CD or DVD media. See the online specifications sheet for optical drive information.
3	DVD±RW optical drive eject button Ejects a disc from the optical drive.
4	Composite audio L In jack Connection for an audio cable (optional).
5	Composite audio R In jack Connection for an audio cable (optional).

5	Line In jack Connection for an audio device.
6	S/PDIF Optical Out port Connection for a digital audio or optical device.
7	Ethernet port Connection for a 10BASE-T/100BASE-TX Ethernet. (The port marked with  [Network] is for LAN connections only.)
8	Unlock button Press to unlock the keyboard when folding towards system unit.
9	VHF/UHF port Connection for a TV coaxial cable (supplied).
10	PC Card slot A PC Card (PCMCIA Card) can be inserted into this slot to increase your computer's functional capabilities.
11	Modem line jack Connection for the modem cable (supplied) to the telephone wall jack.*
12	i.LINK 4-pin S400 port Connection for compatible i.LINK devices (IEEE 1394).
13	Microphone jack Connection for a microphone (optional).
14	Headphones jack Connection for optional speakers or headphones.
15	Universal Serial Bus (USB 2.0) ports (3) Connections for compatible high/full/low-speed USB devices.
16	Universal Serial Bus (USB 2.0) port Connection for a USB optical mouse (supplied).
17	AC Input port Connection for the AC power cord (supplied).

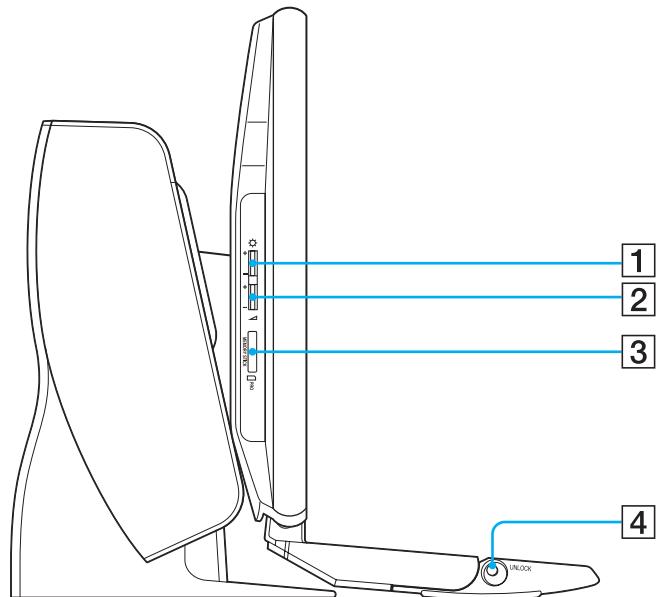
* An optional "1-to-2" jack adapter device (splitter) is required to connect both a telephone and modem line to your computer.



i.LINK is a trademark of Sony used only to designate that a product contains an IEEE 1394 connection. The i.LINK connection may vary, depending on the software programs, operating system and compatible i.LINK devices. All products with an i.LINK connection may not communicate with each other.

Refer to the documentation supplied with your compatible i.LINK device for information on operating conditions and proper connection. Before connecting compatible i.LINK devices to your system, such as an optical or hard disk drive, confirm their operating system compatibility and required operating conditions.

Left panel



1 Brightness control dial
Adjusts the brightness of the built-in LCD monitor.

2 Volume control dial
Increases or decreases the speaker volume.

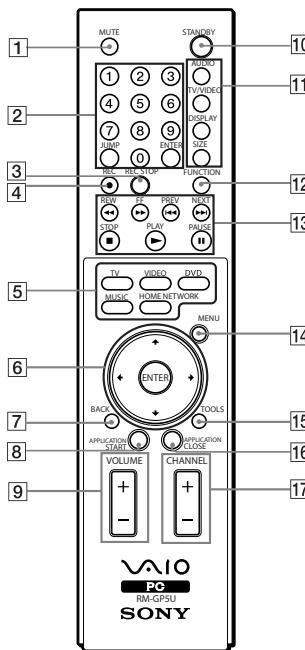
3 Memory Stick® media slot
Reads and writes data from and to Memory Stick media.

4 Unlock button
Press to unlock the keyboard when folding towards system unit.

About the Remote Control

Giga Pocket® Personal Video Recorder features are controlled with the remote control. The remote control can start and stop video recording and playback, select channels, and set viewing preferences. This section describes the basic functions of your remote control.

Remote Control



1 MUTE button

Press to turn off the sound. Press again to restore the sound.

2 Channel number buttons (0-9)

Press to select specific channels.

(Press the **ENTER** button to activate channel selection.)

JUMP button

Press to go to the previous channel. Press again to return to the current channel.

ENTER button

Press to activate channel selection. See **Channel number** buttons.

3 REC STOP button

Press to stop recording.

(Note: The **REC STOP** function is available for Giga Pocket software only.)

4 REC button

Press to begin recording.

(Note: The **REC** function is available for Giga Pocket software only.)

5 TV button

Press to change from the on-screen image to the TV/Recording deck.

VIDEO button

Press to start the Giga Pocket playback deck.

(Note: You cannot change the input source while recording.)

DVD button

Press to start the DVD player software program.

MUSIC button

Press to launch the SonicStage software.

HOME NETWORK button

Press to launch the VAIO Media.

6 Direction and ENTER buttons

Press a direction arrow to navigate. Press **ENTER** to select.

7 BACK button

Press to return to the previous screen.

(Note: This function is not available for Giga Pocket software.)

8 APPLICATION START button

Press to open a shortcut menu of software programs to start. Use the direction arrows to navigate to a specific software program and press the **APPLICATION START** button to select and start the program.

9 VOLUME button

Press to raise or lower the volume.

10 STANDBY button

Press to place the system into Stand by mode.

(Note: You cannot place the computer into Stand by mode when certain Giga Pocket functions are running.)

11 AUDIO button
Press to view available sound mode options on the monitor/display.

TV/VIDEO button
Press to change the on-screen image from the TV/Recording deck to external video equipment, such as your VCR.
(Note: You cannot change the input source while recording.)

DISPLAY button
During DVD playback in full screen mode, press to show the settings window. When using Giga Pocket software, press to display the TV/Recording deck and playback deck screens. Press again to hide these views.

SIZE button*
Press to view the current software in full-screen size. Press again to return the view to its original size.

12 FUNCTION button
When using SonicStage software, press to change from the music drive (hard disk drive) to the CD.

13 REW and FF buttons
Press to rewind or fast-forward.

PREV and NEXT buttons
Press to move back to the previous screen or forward to the next screen.

STOP button
Press to stop playback.

PLAY button
Press to begin playback.

PAUSE button
Press to pause playback.

14 MENU button
Press to view a shortcut menu of available options for a software program. Press again to hide this menu.
(Note: For the Giga Pocket software program, the **Select A Cabinet** window displays. Press the button again to hide this window.)

15 TOOLS button
The function of this button may vary between DVD media. See the DVD player software instructions for details.

16 APPLICATION CLOSE button

Press to view a shortcut menu of software programs to close. If more than one software program is open, use the direction arrows to navigate to a specific program and press the **Application Close** button again to close the program.

17 CHANNEL button

Press to change channels automatically (no number input required).
(Note: This function is available for Giga Pocket software only.)

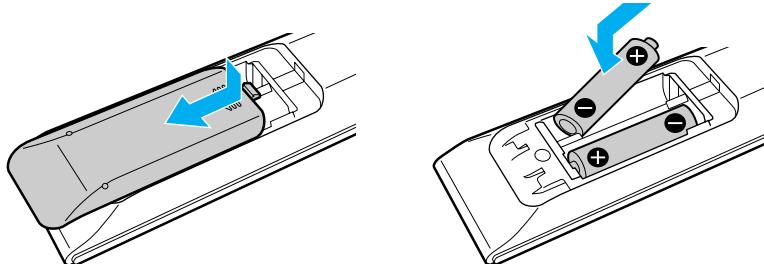
* This function is available on selected models.

 For more details about the function buttons on your remote control, see the Giga Pocket software program Help.

To set up the remote control

Insert two AA alkaline batteries (supplied) into the remote control as shown.

Inserting batteries into the remote control



 Under normal use, the AA batteries may last up to six months. If your remote control does not operate properly, the batteries may need to be replaced. When your remote control is not being used for extended periods of time, remove the batteries to avoid possible damage from battery leakage.

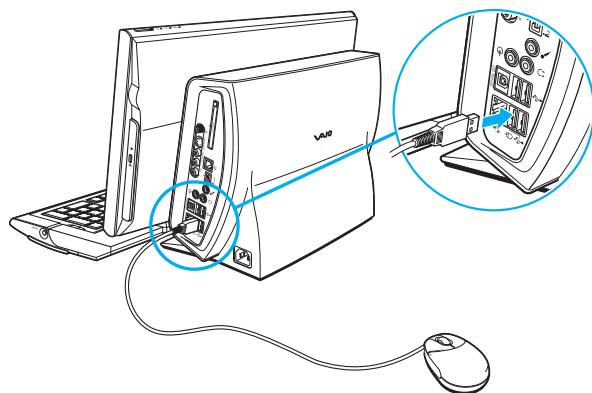
Setting Up Your Computer

You can set up your system quickly and easily with the instructions provided in this section. See the specifications sheet for your computer on the Sony Online Support Web site at <http://www.sony.com/pcsupport> for details about your computer's hardware configuration.

Connecting a USB Optical Mouse

- 1 Plug the USB optical mouse connector into the USB mouse port, located on the right panel of your computer.
- 2 Place the optical mouse on an appropriate surface to enable tracking.

To connect a USB mouse



To use an optical mouse

An optical mouse requires an appropriate surface in order to provide proper pointing and tracking.

- Use surfaces such as plain paper, card stock, or fabric that have minimal repetitive patterning.
- Avoid surfaces such as mirrors, smooth glass, or magazines that have half-tone printing.

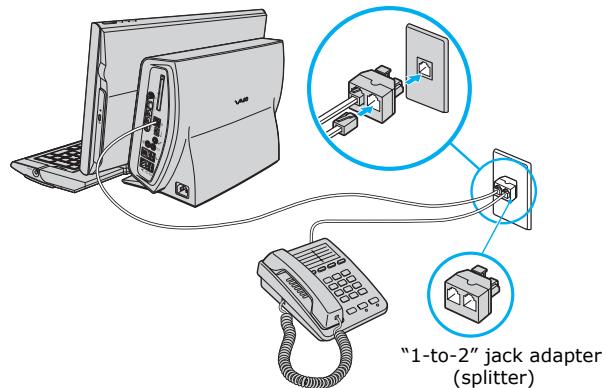
Connecting the Modem Cable

Your computer is equipped with a single modem line jack to connect the supplied modem cable to your telephone wall jack. To use your wall jack for your telephone and modem lines, purchase a “1-to-2” jack adapter device (splitter).

To connect the telephone and modem cable

- 1 Unplug your telephone cable from the wall jack.
- 2 Insert the telephone cable into one of the RJ-11 jacks on a splitter device (optional).
- 3 Insert one end of the modem cable (supplied) into the other RJ-11 jack on the splitter device.
- 4 Insert the plug end of the splitter device into the wall jack.
- 5 Plug the modem cable into the modem line jack on the computer.

Connecting the modem cable

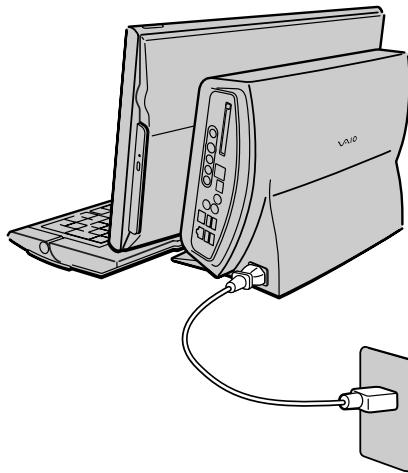


Your computer has a protective sticker  covering the Ethernet port located on the right panel. Connect only 10BASE-T and 100BASE-TX cables to the Ethernet port. Using other cables or a telephone cable may result in an electric current overload that can cause a malfunction, excessive heat, or fire in the port. For help on connecting to a network, see your network administrator.

Connecting the Power Cord

- 1 Plug the power cord into the AC input port on the right panel of the computer.
- 2 Plug the power cord into a grounded AC wall outlet or a power strip.

To connect the power cord



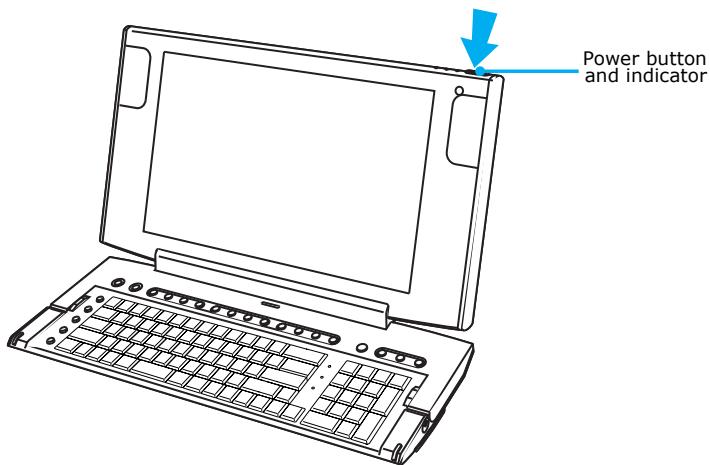
 Install your computer in an area where you can easily reach the power outlet in the event of an emergency.

Turning On Your Computer

Press the power button on the computer to turn on the system.

When you start your computer, it may detect new hardware and prompt you to restart your computer. Respond to this prompt immediately.

To turn on your computer



Registering Your Computer

Take advantage of Sony's commitment to quality customer support and receive these benefits by registering your computer:

- Sony Customer Support** — Communicate with a Support Representative to troubleshoot problems you may be having with your computer.
- Limited warranty** — Protect your investment. See the Limited Warranty Card for more details.

 You are prompted to register your computer the first time you turn on the unit. Follow the on-screen instructions to complete the registration process. If you are not able to register your computer during the first session, you are provided with additional registration opportunities later.

Turning Off Your Computer

Follow these steps when you are ready to turn off your computer for an extended period of time.



To avoid loss of data, do not use the Power button to turn off the computer.

To turn off your computer

1 Click **Start** in the Windows® taskbar, then select **Turn Off Computer**.

The **Turn Off Computer** dialog box appears.

2 Select the **Turn Off** option.

 Respond to any prompts about saving your documents.

3 Wait for your computer to turn off automatically—the power indicator light turns off.

4 Turn off any peripheral devices connected to your computer.

 If you plan to stop using your computer for a short period of time, use Stand by mode.

About the power button

If your system stops responding, press and hold the Power button for more than six seconds to force your system to shut down. You may need to repeat this procedure if your system does not shut down on the first attempt.

Troubleshooting

This section describes how to troubleshoot common problems. You can also find helpful information on how to use your computer's hardware features and preinstalled software. Your computer may not be equipped with all of the features or software discussed in this section, depending on the system configuration purchased.

My computer does not start.

- Verify that the computer is plugged into a power source and that it is turned on. Check that the power indicator is lit on the front panel of the computer.
- Confirm that a disk is not in the floppy disk drive* (unless you are using a bootable floppy disk).
- Confirm that a CD is not in an optical drive (unless you are using a bootable CD).
- Confirm that the power cord and all cables are connected firmly.
- If you plugged the computer into a power strip or Uninterruptible Power Supply (UPS), make sure the power strip or UPS is turned on and working.
- Verify that the monitor is plugged into a power source and turned on.
If your system has a built-in monitor, confirm that it is plugged into an appropriate power source and that the system is turned on.
- Verify that the brightness or contrast control dials are adjusted correctly. (See the manual supplied with your display for details.)
- Confirm that the computer is not in Stand by mode by pressing any key on the keyboard.

* Certain VAIO computers are not equipped with a floppy disk drive. You can purchase this equipment separately.

What can I do if my computer or software stop responding?

You can try to locate and close the software program that has stopped responding.

- 1 Press the **Ctrl+Alt+Delete** keys. The **Windows Task Manager** window appears.
- 2 From the Applications tab, locate the software program that has the status message, "**Not responding**."
- 3 Select the software program that has a **Not Responding** status and click **End Task**. Windows attempts to close the program.

If your computer does not respond or the software program does not close:

- 1 Save and close any open files, if possible.
- 2 Press the **Alt+F4** keys. The **Shut Down Windows*** window appears.
- 3 Click the drop-down list box and select **Restart**.
- 4 Click **OK**. The computer turns off and restarts.

If the **Shut Down Windows** window does not appear:

- 1 Press **Ctrl+Alt+Delete**. The **Windows Task Manager** window appears.
- 2 Click **Shut Down**.
- 3 Restart your computer.

If your computer still does not respond and you cannot restart, shut down your computer by pressing and holding the power button for more than six seconds.

If the software program continues to stop responding or causes your computer to stop responding, contact the software publisher or designated technical support provider.



Pressing and holding the power button for more than six seconds may result in the loss of data from files that are currently open.

* The window text displayed may vary, depending on the configuration of the Microsoft® Windows® XP operating system installed on your computer.

Support Options

Sony provides several options to help solve common problems or to locate support for your VAIO® computer. This section describes all available resources and offers suggestions on how to access this information for maximum results.

Immediate Help and Support

You can locate helpful information immediately by consulting your hard copy guides and supplements, or by accessing the online Computer User Guide and the individual software Help files.

Your computer is supplied with these support options:

- ❑ **VAIO® Computer Quick Start** — The Quick Start contains information on how to set up your computer quickly and easily. You can find instructions on how to plan an ergonomic work space, connect power cords, cables and peripheral devices, and register your computer with Sony®. The Quick Start can also provide troubleshooting support, if problems occur.
- ❑ **VAIO® Computer User Guide** — The online User Guide provides information about configuring, maintaining, and upgrading your computer. This support resource offers a variety of available topics, enabling you to quickly view specific information using context-sensitive search features. To access the online guide:
 - 1 Click **Start** in the Windows® taskbar, then click **Help and Support**.
 - 2 From the **VAIO Help And Support Center** menu, click **VAIO User Guide**.
- ❑ **Specifications** — The online specifications sheet describes the hardware and software configuration of your VAIO computer. To view this online information go to <http://www.sony.com/pcsupport>.

- ❑ **Preinstalled software Help files** — Each preinstalled software program provides online Help within the software, that describes the software's features. In these Help files, you can find tutorials that teach you to use the software and locate troubleshooting support, should problems occur. To access software Help files:
 - 1 Click **Start** in the Windows taskbar and point to **All Programs**. A submenu appears, listing all preinstalled software programs.
 - 2 Click the desired software program.* The software's main window appears.
 - 3 From the menu bar, click **Help**. The **Help** file appears.
- ❑ **VAIO Software** — Provides specific information on preinstalled software on your computer.
To access this online software information
 - 1 Click **Start** in the Windows taskbar.
 - 2 Click **Welcome to VAIO life**.

Resources for Additional Help and Support

If the information provided with your VAIO® computer does not offer an immediate solution, or you would like to get direct support, try these additional help and support resources.

Sony Online Support Web site

Online help and support are available 24 hours a day, seven days a week, when you visit the Sony Online Support Web site. You can access the Web site at <http://www.sony.com/pcsupport>.

The Sony Online Support Web site provides:

- ❑ Information about your specific computer model, such as
 - ❑ hardware and software specifications.
 - ❑ upgrade and maintenance procedures[†].
 - ❑ safety and legal information.
 - ❑ quick solutions to common problems.

* You can locate the online Help for Sony® software programs by pointing to the individual software program's icon and selecting Help from the submenu.

† Upgrade and maintenance information may not be available for all computer models.

- An automated tutorial library that contains interactive, easy-to-understand lessons on using your computer's hardware and software features.
- Links that enable you to:
 - quickly find the nearest Sony service center locations.
 - arrange for repairs or check repair status.
 - review warranty information.
 - e-mail your question or comments to the Sony Customer Information Services Center.
 - check pricing and availability for products, accessories and parts, as well as purchase online.
 - access the Sony Solutions Knowledge Base, a database that contains answers to many frequently asked questions.

Sony Customer Information Services Center

If other support options do not resolve your issue, you can contact a Sony Support representative directly.

Before making a call to the Sony Customer Information Services Center, have this basic information readily available.

- 1 VAIOR® computer system type.
- 2 Model number.
- 3 Serial number*.
Example: 
* The serial number is located on the back panel of your computer. The serial number is on a white barcode label.
- 4 Operating system.
- 5 Hardware feature or software program that has a problem. (See the online *VAIOR® Computer User Guide* for the appropriate software technical support information.)
- 6 Brief description of the issue.

For VAIOR® computers purchased in the U.S. and Canada, contact a Sony Support representative at 1-888-476-6972.

* The serial number is located on the back panel of your computer. The serial number is on a white barcode label.

For customer support information, go to:

<http://www.sony.com/pcsupport>



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VOC (Volatile Organic Compound)
free vegetable oil based ink.

VAIO Homepage
<http://www.vaio.net>

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